USER FEATURE:

RHN CPAs improves NFP audit efficiency with MindBridge Ai Auditor

John Nelson, CPA, CGA, Director, RHN CPAs

The challenge

- Ingesting and analyzing large amounts of client data
- Lack of time and resources to train on a new tool
- Clients using unique, industry-specific accounting software

The results

- Time saved on data ingestion and nearly instantaneous analysis
- Improved audit quality
- Saved around 12 hours per engagement

RHN CPAs, a Canadian accounting firm based in British Columbia, is always on the lookout for innovative technologies to improve their busy audit and assurance business. As a mid-sized firm focused on not-for-profit (NFP) and First Nations clients, with millions of dollars in transactions per file, maximizing audit quality and efficiency is critical to remain lean and competitive.

> *"Relying entirely on human judgement is very inefficient and relying on random sampling may work in theory but then you're potentially looking at non-issues and passing over things that you should be looking at."*

The RHN philosophy includes The Four Agreements by Don Miguel Ruiz: Be Impeccable With Your Word, Don't Take Anything Personally, Don't Make Assumptions, and Always Do Your Best. These ideas drive how RHN collaborates with their clients and underscores their desire to bring artificial intelligence technology into the firm.

The primary objective for RHN adopting AI into its audit methodology was to improve how their professionals review and understand data coming in from unique, industry-specific accounting software used by First Nations organizations across Canada. Selecting samples from thousands of pages of data without the help of software required a significant amount of an auditor's time and identifying risky items with a reasonable level of assurance was next to impossible.

The solution: MindBridge Ai Auditor

RHN selected **MindBridge Ai Auditor** to meet their needs. John Nelson, CPA, CGA and Director at RHN explains, "Audits have had more rigor placed on them since the new standards came out in 2010, pushing the industry to find new efficiencies. Relying entirely on human judgement is very inefficient and relying on random sampling may work in theory but then you're potentially looking at non-issues and passing over things that you should be looking at."

While always investigating new technologies, RHN found that existing CAAT tools didn't offer significant savings in time and

had large learning curves that were barriers to adoption. After hearing about MindBridge Ai Auditor being used by larger firms, RHN decided to bring the platform in house. "We were surprised at how usable Ai Auditor was, especially when we don't have the time to spend on learning a new tool. We looked at the interface, how much training was needed, and whether anyone could use this. More importantly, we wanted to know if it understood data from industry software and improved audit quality. Very quickly, we saw the value."

RHN's results with Ai Auditor

Within the first engagements, RHN had the ability to rapidly ingest client data and identify areas of risk for clients' general ledgers. "We found Ai Auditor selecting things that on first glance seemed questionable but, through the process, we discovered instances of fraud that wouldn't be recognized by the average person. We saw items triggering different risk profiles that may have been mundane in isolation but in total, they prompted someone to come along to inspect the supporting data for those transactions."

"For the engagements on which we deployed Ai Auditor, we saved about a dozen hours of senior-level time which allowed us to keep our rates competitive with the market."

With the average file running into the millions of dollars in small transactions, speed and audit quality were critical. "We were surprised at how fast data ingestion was, and that the analysis was nearly instantaneous. One of the things we appreciated was how the data was broken down, filtered, and sorted based on where transactions and risks occur."

Nelson adds specifics to the time and cost benefits. "For the engagements on which we deployed Ai Auditor, we saved about a dozen hours of senior-level time which allowed us to keep our rates competitive with the market. But it's not just the cost value, the quality of our evidence has improved as well."

As a leading adopter of AI technology for NFP audits, Nelson offers advice to other firms. "Don't delay, AI is where we're moving as an industry. Smaller and mid-size firms often feel left out of the tech picture, but they should know that there's a viable option to get into the game without a tough learning curve."

For more information on MindBridge Ai Auditor or to sign up for a demonstration, visit **mindbridge.ai**.

About RHN

RHN's mission is to provide clients with superior accounting and related services that satisfies their needs and improves their quality of life; and to provide employees and owners with meaningful careers that include flexibility and opportunities for success – all while being a good corporate citizen.

About MindBridge Ai

Through the power of human-centric artificial intelligence, MindBridge Ai helps organizations deliver rapid value to their clients with deeper insights and higher risk assurance for 100% of their data. With MindBridge Ai Auditor, the world's first AI-powered auditing solution, organizations across multiple industries are augmenting human capacity to restore confidence in their financial data.